



# COMPASS FAQ

Q  
A

## What is Certiport Compass?

Compass is Certiport's state-of-the-art exam delivery technology. Compass securely delivers over three million exams a year to schools, universities, commercial learning centers, and individuals.

Q  
A

## Is Compass new?

Certiport has been using the Compass technology solution for several years. Compass makes it easy to administer and proctor exams in the classroom, at remote locations, and in technology-controlled environments. It is a proven and reliable exam delivery solution.

Q  
A

## What are the benefits of Certiport's Compass?

Only Compass can securely and safely deliver Certiport certification exams to wherever and whenever they are needed. Compass is a lightweight technology, making it easy and simple to download and keep updated. Compass is stable and effective, and it supports the key technology platforms widely used around the world, and it is available in multiple languages.

Q  
A

## Is Compass a software application?

Compass is a technology solution that delivers Certiport exams securely and easily to wherever they are needed.

Q  
A

## Is Compass a certification exam?

Compass is not a certification exam. It is the technology by which Certiport certification exams are delivered to testing centers and individuals. It is secure and makes exam administration easy and efficient.

Q  
A

## For whom is Compass intended?

Compass is intended for Certiport Authorized Testing Center administrators, technology system managers, IT systems support staff, teachers, and educators. It is also intended for individual test candidates who are taking Certiport exams in remote locations.

Q  
A

## Which technology platforms does Compass support?

Compass technology is available for all major technology platforms, including Windows, Mac, and Chromebook. Compass can also be deployed via an Internet browser to compatible computers.

Q  
A

## Does Compass offer an solution for remote exams due to COVID-19?

Yes. Compass offers a solution for situations where COVID-19 requires exams to be taken remotely.

Q  
A

## Is Compass available in multiple languages?

Compass is available in over 25 languages and the list keeps growing. For the most-recent list of languages contact your Certiport representative.

Q  
A

## Is there a charge or fee to get Compass?

There is no charge or fee to access Compass. It is available at no cost directly from Certiport.

Q  
A

## How do I get Compass?

Compass can be quickly and easily downloaded. Simply [click here](#) or go to <https://certiport.pearsonvue.com/Support/Install/Compass>, or contact your Certiport representative.

Q  
A

## Where can I find more information about Compass?

For more information go to [www.certiport.com/compass](http://www.certiport.com/compass) or contact your Certiport representative.